

## Case Study: International Humanitarian Aid Agency

### **Culture change and innovative problem solving workshops:**

- The agency was challenged by increasing demands for its services due to escalating global natural and manmade disasters
- It's teams on all continents were increasingly frustrated by logistic challenges, processes and the fact that existing solutions were not always effective
- The workshops were conducted with middle and senior line managers in 6 cities around the world
- Excellent results have been reported from the interactions leading to discussions around follow on strategic engagements with their head-quarters in New York

